

## PRIVACY AND SECURITY POLICY

All the services given to our store belong to ILHAMİ ÇOLAK company registered at Barbaros Hayrettin Pasa Mahallesi, Nazim Hikmet Bulvari, A Blok, No: 84/255 Esenyurt / Istanbul Turkey and are operated by our company.

Our company can collect personal data for various purposes. The following describes how and how collected personal data are collected, how these data are protected and how they are protected.

By filling out the various forms and questionnaires on our Membership or Store our members are collecting some personal information related to them (name-surname, company information, telephone, address or e-mail address).

In some periods, our company may send campaign information, information about new products, promotional offers to its customers and members. Our members can make all kinds of choices about whether or not to receive such information, after making a member entry afterwards, this selection can be changed from the account information section or they can notify with the link in the information communication that comes to them.

In the process of approval through our store or via e-mail, personal information transmitted by our members from our stores electronically will not be disclosed to third parties outside the purposes and scope defined by the "User Agreement" with our members.

Our company registers and uses the IP address of its members in order to identify the problems related to the system and solves the problems or disputes that may arise about the service. IP addresses can also be used to identify users in a general way and to collect comprehensive demographic information.

Our Company may use the requested information for direct marketing by the person himself / herself or in cooperation with the outside of the purposes and scope specified by the Membership Contract. Personal information can also be used to contact the user when necessary. Information requested by our company or information provided by the user or information about transactions made through our store; Our company and those who collaborate can be used for various statistical evaluations, database creation, and market research without disclosing the identity of our members outside the purposes and scope specified in the "Membership Agreement".

Our Company reserves the right to strictly protect private and confidential information, to regard it as a duty of confidentiality and to take all necessary precautions to ensure and maintain confidentiality, to prevent the unauthorized use or unauthorized use of any or all portions of confidential information in the public domain.

## CREDIT CARD SECURITY

Our company keeps the security of its credit card holders first shopping on our shopping sites. Your credit card information is not stored in any way our system.

There are two things you need to be aware of to ensure that you are a safe site when you enter the transaction process. One of these is a key or lock symbol located at the bottom line of your browser. It shows you are on a secure internet page and all your information is encrypted and protected. This information is only used in accordance with the sales process and in the direction of your instruction. The information

about the credit card used during shopping is transmitted to the related bank in order to be encrypted and inquired with 128 bit SSL (Secure Sockets Layer) protocol regardless of our shopping sites. If the card availability is approved can be sustained for shopping. Since no information about the card can be displayed or recorded by you, it is prohibited for third parties to acquire this information under any circumstances.

Online Credit card fraud is audited by our company for the reliability of payment / billing / delivery address information of credit card orders. Therefore, in order for the first time customers of our shopping sites to arrive at the stage of supply and delivery of their orders, the validity of financial and address / telephone information must first be confirmed. In order to control this information, contact with the credit card owner or the relevant bank is made.

All information you give while you are a member is only accessible to you and you can change it. If you secure your login information, it is possible for others to access and change your information

It is not. For this purpose, during the membership process, the 128 bit SSL security area is moved. This system is an international encryption standard that can not be broken.

Internet shopping sites with information hotline or customer service and with clear address and telephone information are preferred today. On this page, you can get detailed information about all the topics that you think, and you can get more information about the reliability of the company providing online shopping service. Note: We recommend that you pay attention to the address of the company and the phone on the Internet shopping sites. If you are going to shop, make a note of all the phone / address information of the store where you bought the product without making your purchase. Confirm by phone before shopping if you do not trust. All of our online shopping sites belonging to our company have all information about our company and company location.

#### MAIL ORDER CREDIT CARD INFORMATION SECURITY

Your credit card information will be stored by our company according to the confidentiality principle. This information is kept for 60 days against the withdrawal appeals from the credit card, which will be formed with the possible bank and is later destroyed. If you receive any amount of your order other than the mail-order form approved by the party you send us for the price of the products you ordered, you may naturally object to the bank and it is not a risk that you can prevent payment of this amount.

#### THIRD PARTY WEB SITES AND APPLICATIONS

Our store can link to other sites within the website. Our company has no responsibility for the privacy practices and content of the sites accessed through these links. Ads published on the site belonging to my company are distributed to our advertisers through our advertising partners. The Privacy Policy in this contract is related only to the use of our Store, and does not cover third-party websites.

#### EXCEPTIONAL SITUATIONS

In the following limited circumstances, the Company reserves the right to use this "Privacy Policy"

The third party may disclose the information of the users other than the provisions. These conditions are limited;

Article 1, Decree-Law, Regulation etc. Comply with the obligations imposed by the rules of law issued by the competent jurisdictional authority;

2. In order to fulfill the requirements of the "Membership Contract" and other contracts concluded by our store with users and to put them into practice;

3. Request for information on users for the purpose of conducting a research or inquiry proceeding in accordance with a competent administrative and judicial authority;

4. Where it is necessary to provide information to protect the rights or security of users.

#### E-MAIL SAFETY

Never write down your credit card number or passwords in emails that you send to our store's Customer Service regarding any of your orders. Information contained in e-mails may be seen by third parties. Our company cannot guarantee the security of the information transferred from your e-mails under any circumstances.

#### SCANNER COOKIES

Our company may obtain information about the users of our store and the use of their website by using a technical communication file (Cookie-Cookie). The technical communication files that are quoted are small text files that a user of a website sends to the browser to be stored in main memory. The technical communication file facilitates the use of the Internet by storing the status and preferences about the site.

The technical communication file helps to generate statistical information about how many people visit the site, what purpose, how many times a person visits the site, how many times they visit, and how to dynamically generate advertisements and content from user pages designed specifically for users. The technical communication file is not designed to receive data from the main memory or your e-mail or any other personal information. Most of the scanners are designed to accept the technical communication file, but users can change the settings so that the technical communication file does not arrive or the technical communication file is warned.

Our Company may change the provisions of this "Privacy Policy" by posting it on the site at any time, or by sending an e-mail or posting it to the user. If the provisions of the Privacy Policy change, it will take effect on the date of publication.

You can send an email to [icrera@gmail.com](mailto:icrera@gmail.com) for any questions or suggestions regarding our privacy policy. You can find the contact information of our company below.

Company Title: İLHAMİ ÇOLAK

Address: Barbaros Hayrettin Pasa Quarter, Nazim Hikmet Bulvari, A Blok, No: 84/255

Esenyurt / Istanbul Turkey

Email: [icrera@gmail.com](mailto:icrera@gmail.com)

Tel: 00905325996112